

Privacy Policy

At Traveltekpro IT Solutions, we prioritize the protection and confidentiality of our visitors' personal information. This Privacy Policy is provided by the legal resource DIY Legal and has been thoroughly reviewed and approved by their solicitors. You may, at no cost, request the removal of your data from our systems at any time. Additionally, we have incorporated privacy notices into all our public-facing forms to ensure users are informed about our data collection and storage practices.

Type of Information We Collect:

Traveltekpro IT Solutions acts as the 'Controller' of the personal information you provide us. We collect only essential personal data which does not include sensitive or location-based information. This data includes your name, address, email, and telephone number, which are necessary for contacting you during the initial phases of a project.

Why We Need Your Data:

We require your basic personal data to deliver ongoing organizational updates, analysis, and services. This information facilitates effective communication with you and maintains your services with us. We do not collect any personal data beyond what is necessary for these purposes. In recognition of our responsibility, we ensure that our sites are accessible via secure HTTPS protocols and maintain rigorous security standards, especially if you opt into our maintenance program.

What We Do With Your Data:

Your personal data is processed and stored securely by our staff and contractors for project communication or website maintenance purposes. We utilize a secure password manager to ensure our team can access necessary login information from any location. We do not share, rent, sell, or lease your personal data to any third parties without your explicit consent. While we use JavaScript to enhance the dynamic functionality of our website, we do not use cookies. You may choose to disable cookies and/or JavaScript in your browser, though this may affect website functionality. We employ Google Analytics with minimal data collection settings to monitor our site traffic.

How Long We Keep Your Data:

We retain your basic personal data (name, address, contact details), along with any information provided for marketing or promotional purposes, until you inform us that you no longer wish to keep this information stored.

Your Rights:

Should you believe that any information we process about you is incorrect, you have the right to see this information and request corrections or deletion. You are entitled to view and update any personal information we hold about you. Furthermore, if you have any complaints about how we handle your personal data, please contact us without hesitation.

For inquiries or concerns regarding this Privacy and Cookies Policy, please reach out to us via email at mail to: info@traveltekpro.com.